

Counsellor

Reporting To	Regional Practice Leader
Region	Northern
Location	Auckland
Staff	None
Qualifications	<ul style="list-style-type: none"> • Graduate qualifications from New Zealand recognised tertiary institution in counselling, applied mental health sciences, psychology, psychotherapy, social work, or nursing • Member of appropriate professional body • Full and clean Driver's License
Purpose	<ul style="list-style-type: none"> • Provide clinical and therapeutic support to individuals, whānau/families and affected others experiencing harm from problem gambling and related co-existing issues such as mental health, drug and alcohol use and family wellbeing • Educate and engage the community to raise awareness about factors contributing to gambling harm and how to reduce harm for individuals, whānau/families and communities
Hours and Conditions of Work	<ul style="list-style-type: none"> • 1 FTE • Service provided to outreach clinics, as required • Attendance at some key public health activities outside of normal working hours is required from time to time (Time in lieu provided) • Some travel for PGF Group staff meetings • Pool car provided for clinical and public health work

Key Performance Indicators

Counselling – Problem Gambling	<ul style="list-style-type: none"> • Deliver agreed brief interventions, facilitations, group therapies and individual counselling for people experiencing harmful gambling and for affected others • Support Duty Counsellor as required • Apply correct assessment tools including PGSI and PGSI2 • Meet all case management and reporting requirements accurately and in a timely manner • Participate in agreed practice supervision • Participate in agreed peer support practices for fellow Counsellors • Documentation meets internal audit criteria
Counselling - General	<ul style="list-style-type: none"> • Deliver contracted and agreed non-gambling Counselling and therapeutic care for individuals and whānau/families • Ensure the correct screening and assessment tools are used
Service Promotion	<ul style="list-style-type: none"> • Engage effectively with the mental health and addictions sector to support gambling screening in a wide range of organisations and to improve access to problem gambling services • Build relationships with mental health, addictions and PHOs to increase referrals • Develop relationships with organisations that work with people experiencing gambling harm and related issues to encourage help seeking behaviour to support achievement of the Vision

Skills and Experience

Counselling	<ul style="list-style-type: none"> • Minimum 3 years' practice experience • Knowledge of a wide range of assessment and screening tools • Experience in harm minimisation and non-abstinence-based approaches • Experienced in working with Maori and Pacific Peoples as clients and with Maori and Pacific whanau • Knowledge of Maori and Pacific treatment models of care • Ability to practice holistic models of care • Willingness and/or experience in working in Prisons and with Probation services
Relationship management	<ul style="list-style-type: none"> • Knowledge of the mental health and addictions sector • Proven local networks especially with Maori and Pacific communities and providers • Ability to engage and communicate well with community leaders
Legislation	<ul style="list-style-type: none"> • Understanding of key legislation such as the Privacy Act, Mental Health and Disability Act, Vulnerable Children's Act
Service Promotion	<ul style="list-style-type: none"> • Engage effectively with the mental health and addictions sector to support gambling screening in a wide range of organisations and to improve access to problem gambling services • Build relationships with mental health, addictions and PHOs to increase referrals

Workplace Competencies

Teamwork	<ul style="list-style-type: none"> • Participates in team projects and supports colleagues achieve the Vision and Mission of PGF Group • Maintains open dialogue with line manager • Shows initiative and able to work in a sole-operator role for extended periods of time
Computer Literacy	<ul style="list-style-type: none"> • High level of competency with Microsoft Office 2013 Suite (Outlook, Word, Excel, PowerPoint, One Note etc.) and with database systems • Able to use Skype tools to facilitate engagement with the team
Health and Safety	<ul style="list-style-type: none"> • Understands and complies with health and safety requirements
Quality Management	<ul style="list-style-type: none"> • Works to the standards of PGF Group's Quality Management System
Cross-cultural understanding	<ul style="list-style-type: none"> • Supports and promotes cross-cultural understanding inside the organisation • Knowledge of Te Reo Maori or Pacific languages an advantage
Treaty of Waitangi	<ul style="list-style-type: none"> • Understands the principles of the Treaty of Waitangi and its impact of work practices and service delivery
Values	<ul style="list-style-type: none"> • Walks the talk of the Values of PGF Group

Key Relationships

Internal	<ul style="list-style-type: none"> • Northern Regional Practice Leader • National Director of PGF Services • Kaiwhakarite and Public Health Lead • National Directors of Mapu Maia and Asian Family Services • Southern Regional Practice Leader • Duty Counsellor Lead
External	<ul style="list-style-type: none"> • Regional mental health and addiction service providers