

Counsellor

Reporting To	Regional Practice Leader
Region	Northern
Location	Auckland
Staff	None
Qualifications	<ul style="list-style-type: none"> Graduate qualifications from New Zealand recognised tertiary institution in counselling, applied mental health sciences, psychology, psychotherapy, social work, or nursing Member of appropriate professional body Full and clean Driver's License
Purpose	<ul style="list-style-type: none"> Provide clinical and therapeutic support to individuals, families and affected others experiencing harm from problem gambling and related co-existing issues such as mental health, drug and alcohol use and family wellbeing Educate and engage the community to raise awareness about factors contributing to gambling harm and how to reduce harm for individuals, families and communities
Hours and Conditions of Work	<ul style="list-style-type: none"> 1 FTE Service provided to outreach clinics, as required Attendance at some key public health activities outside of normal working hours is required from time to time (Time in lieu provided) Some travel for PGF Group staff meetings Pool car provided for clinical and public health work

Key Performance Indicators

Counselling – Problem Gambling	<ul style="list-style-type: none"> Deliver agreed brief interventions, facilitations, group therapies and individual counselling for people experiencing harmful gambling and for affected others Support Duty Counsellor as required Apply correct assessment tools including PGSI and PGSI2 Meet all case management and reporting requirements accurately and in a timely manner Participate in agreed practice supervision Participate in agreed peer support practices for fellow Counsellors Documentation meets internal audit criteria
Counselling - General	<ul style="list-style-type: none"> Deliver contracted and agreed non-gambling Counselling and therapeutic care for individuals and families Ensure the correct screening and assessment tools are used
Service Promotion	<ul style="list-style-type: none"> Engage effectively with the mental health and addictions sector to support gambling screening in a wide range of organisations and to improve access to problem gambling services Build relationships with mental health, addictions and PHOs to increase referrals Develop relationships with organisations that work with people experiencing gambling harm and related issues to encourage help seeking behaviour to support achievement of the Vision

Skills and Experience

Counselling	<ul style="list-style-type: none"> • Minimum 3 years' practice experience • Knowledge of a wide range of assessment and screening tools • Experience in harm minimisation and non-abstinence-based approaches • Experienced in working with Maori and Pacific Peoples as clients and with Maori and Pacific whanau • Knowledge of Maori and Pacific treatment models of care • Ability to practice holistic models of care • Willingness and/or experience in working in Prisons and with Probation services
Relationship management	<ul style="list-style-type: none"> • Knowledge of the mental health and addictions sector • Proven local networks especially with Maori and Pacific communities and providers • Ability to engage and communicate well with community leaders
Legislation	<ul style="list-style-type: none"> • Understanding of key legislation such as the Privacy Act, Mental Health and Disability Act, Vulnerable Children's Act
Service Promotion	<ul style="list-style-type: none"> • Engage effectively with the mental health and addictions sector to support gambling screening in a wide range of organisations and to improve access to problem gambling services • Build relationships with mental health, addictions and PHOs to increase referrals

Workplace Competencies

Teamwork	<ul style="list-style-type: none"> • Participates in team projects and supports colleagues achieve the Vision and Mission of PGF Group • Maintains open dialogue with line manager • Shows initiative and able to work in a sole-operator role for extended periods of time
Computer Literacy	<ul style="list-style-type: none"> • High level of competency with Microsoft Office 2013 Suite (Outlook, Word, Excel, PowerPoint, One Note etc.) and with database systems • Able to use Skype tools to facilitate engagement with the team
Health and Safety	<ul style="list-style-type: none"> • Understands and complies with health and safety requirements
Quality Management	<ul style="list-style-type: none"> • Works to the standards of PGF Group's Quality Management System
Cross-cultural understanding	<ul style="list-style-type: none"> • Supports and promotes cross-cultural understanding inside the organisation • Knowledge of Te Reo Maori or Pacific languages an advantage
Treaty of Waitangi	<ul style="list-style-type: none"> • Understands the principles of the Treaty of Waitangi and its impact of work practices and service delivery
Values	<ul style="list-style-type: none"> • Walks the talk of the Values of PGF Group

KEY RELATIONSHIPS

Internal	<ul style="list-style-type: none"> • National Director of PGF Services • Bi-cultural Relationship Manager • National Directors of Mapu Maia and Asian Family Services • Librarian and Public Health Support
External	<ul style="list-style-type: none"> • Regional mental health and addiction service providers